

**William D. Alberts**

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To Whom It May Concern:

It is a distinct pleasure to recommend the dentistry work of Dr. Michael Sullivan of Beacon Dental Center. As a current patient of Dr. Sullivan, I have had extensive dental work including nine crowns, a partial denture, replacement of an old bridge, and teeth whitening. Both the dental work and the care I received from Dr. Sullivan have been outstanding.

Before the start of my dental work, Dr. Sullivan took the time to explain each procedure in detail. He was able to effectively communicate the procedures, lessening my personal anxiety by easing my comfort level. Throughout my appointments, I was always treated with dignity and respect. He made sure I was both comfortable and pleased with the progress. He also went out of his way to be assured that I was still comfortable in the evenings after treatments. The final result of my dental transformation is absolutely amazing.

Additionally, Dr. Sullivan's office staff is friendly, helpful and efficient. Everyone at Beacon Dental Center is highly organized and very professional. Dr. Sullivan and his office staff were consistently on time and I was always greeted with a friendly smile. Furthermore, the paperwork and billing process was timely and accurate.

Without reservation I would recommend Dr. Sullivan and Beacon Dental Center for any dental work. It has been a pleasure to be their patient.

Sincerely,



William D. Alberts