

Northway Dental Associates complies with applicable federal rights law and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Northway Dental Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Northway Dental Associates

- Provides free aids and services to people with disabilities to communicate effectively with us such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please contact our Patient Care Coordinators at the front desk.

If you believe that Northway Dental Associates has failed to provide these services or discriminate in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Manager  
1500 Northway Drive  
St. Cloud, MN 56303  
(320)-253-7700  
[tara@northway-dental.com](mailto:tara@northway-dental.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the office manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
(800)-368-1019, (800)-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>