## **Insurance & Financial Policy**

Our goal in discussing financial arrangements relative to your dental needs includes:

- To inform you of treatment alternatives
- Their respective advantages and disadvantages
- The consequences and/or risks of limited, delayed or non-treatment
  - Professional services are rendered to the patient, and not to the insurance company. Thus, the insurance company is responsible to the patients, and the patient is responsible to the doctor. We cannot render service on the assumption that the charges will be paid for by the insurance company.
  - Unfortunately, insurance benefits will almost always be less than anticipated. Please understand that the amount of benefits to be derived under your particular policy is a predetermined arrangement between your employer and the insurance company; we are unable to increase benefits beyond that which your insurance agreement allows. However, this should not have control over what is in your best interest as far as treatment is concerned.
  - For your convenience, we will estimate your portion of the fee that your insurance company will not cover. This is just an estimate. After your insurance benefits have been paid, you are responsible for any unpaid balance. We will ask you to bring with you at time of treatment the estimated uncovered portion of the total fee.
  - It is not possible to know exactly what your insurance coverage will be prior to treatment, as treatment sometimes changes. We can predetermine your benefits with your insurance company; however, this may delay treatment up to 6 weeks while we wait for the insurance company to respond. This may not be in the best interest of your oral health.
  - ❖ A finance charge of 1.5% will be added to your bill if payment has not been received within 30 days.
  - Should the services of a collection agency be needed, the responsible party agrees to pay an additional fee up to 50% of the unpaid balance, and all legal fees of collection, with or without suit, including attorney fees and court costs.
  - We reserve the right to charge for time reserved if less than 2 business days notice is not given to for your scheduled appointment
  - We require a percentage fee (co-payment) to be paid at the time of your treatment. Full payment is required at the time of service if you are not covered by Cigna Dental or Delta Dental.

A pre-pay discount of 5% will be offered for diagnosed work if it is paid by <u>CASH</u> or <u>CHECK</u> 5 business days in advance of your scheduled appointment.

Payment Options: Cash, Check, Visa, MasterCard, Care Credit.

I have read, understand and agree to the above stated Insurance & Financial Policy. I authorize my insurance company to make payment directly to the doctor for services rendered and agree to pay any uncovered balance. If I am not covered by an insurance plan, I agree to pay the full amount of any treatment at time treatment is rendered. I hereby authorize release of information for insurance purposes.