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SATURDAY & EVENING APPOINTMENT POLICIES

For your convenience, we are pleased to offer Saturday and evening visits by appointment. The following are our policies to be treated on a Saturday or evening:

- We have <u>4 convenient payment options</u> which will be provided to you prior to your appointment and can be found on our website, pinecrestdds.com
- Due to the high demand of these appointments we require a **minimum** of 72 hours notice to cancel a Saturday/evening appointment.
- Missed appointments <u>without notice</u> are subject to a \$50 no-show fee and will require an additional \$50 non-refundable deposit to reschedule. <u>A 72 hour cancellation by phone will waive this fee.</u>
- If you fail to show for an evening or Saturday appointment you will only be eligible for treatment during regular office hours Monday-Friday.
- If you have dental insurance, a copy of your card and/or insurance carrier information must be given to our office no less than 4 business days prior to your appointment. If a copy of an insurance card is not provided you will be subject to the full amount due at the time of your appointment and be responsible to contact your insurance company directly for reimbursement.
 - Insurance information should be emailed to <u>office@pinecrestdds.com</u> or faxed to (801) 405-7709 attn: Financial Coordinator